

ABSTRACT

A mediator method and system provides an interface between automatic real time input interaction data collection systems and software applications independent of output data format requirements of the applications and the data formats of input interaction data streams generated at the respective collection systems. The collected input interaction data is arranged in a standardized format to provide for integrated processing and interaction events are identified based on the integrated processing. Interaction event data is provided in real time to the respective applications in accordance with their data format requirements.